

When things are at their worst, we're at our best. Empathia's purpose is creating a more compassionate, caring world by delivering meaningful solutions to individuals, organizations and communities. Partnering with your organization, we work to maximize the wellbeing, safety and productivity of your workplace, its employees and their family members. At a larger scale, we connect your community amid crises and disasters.

Our product offerings integrate seamlessly with one another, enabling you to layer on services that close the gap between your major organizational needs and serving your unique populations.

LifeMatters®

Employee Assistance Programs

Our industry-leading employee assistance programs (EAP) and work/life resources help you provide effective workplace support programs.

Our EAP Support Services:

- Mental health and substance abuse counseling
- Risk assessment and response
- Critical incident response and management
- Management consultation and referrals
- Community resources and referrals
- Online content, resources and assessments
- Professional and personal development training

Serving: Employees & Their Families

LifeMatters from Empathia supports your employees and their family members in meeting life's challenges, great or small, in your workplace or beyond.

Employee Assistance = Business Excellence.
Business Assistance = Employee Excellence.

No matter how you look at it, Empathia's employee assistance program is Good for People and Great for Life.

Our Crisis Support Services:

- Dedicated, scalable, 24/7 contact center staffed by crisis counselors
- Accounting for employees and other stakeholders
- Proprietary information management tool
- Virtual/onsite critical incident response support
- Organizational and management consultation
- Victim and family assistance
- Virtual/individual support services

Serving: Individuals, Organizations & Communities

In a crisis, one thing matters most: people. Should a crisis or disaster impact your organization, you'll experience the power of our full-scale, strategic response, extending beyond your organization to your greater community.

Our Black Swan Solutions team stands ready to handle the influx of information so you can focus on the most critical needs.



Crisis Management Services

Our Black Swan Solutions team helps organizations prepare for, respond to and recover from the human impact of crises with an array of support services.

StudentLife®

Student Support Programs

Our student support programs enhance success at higher education institutions with solutions dedicated to supporting students' mental health and wellbeing.

Our Student Support Services:

- Individual counseling services
- Faculty and staff consultation
- Computerized Cognitive Behavioral Therapy (cCBT)
- Financial counseling and financial aid support
- Substance abuse prevention and counseling
- 24/7 crisis support and intervention
- Resources to help navigate school/life issues
- Virtual/onsite critical incident response support
- Resources and assistance for students studying abroad

Serving: Students, Faculty & Staff

By supporting your institution with resources for students, we help address your deepest campus challenges. Our care also extends to your faculty and staff, helping them empower your students to embrace the opportunities that your institution provides.

With growing concerns surrounding student mental health, substance abuse and other challenges, prevention often begins by helping the individual. We help you support your students' wellbeing so you can focus on providing an exceptional educational experience.

Creating a More Compassionate and Resilient World

Whether it is delivering a high-value EAP, responding to a crisis or supporting an individual student, Empathia brings competence, compassion and commitment to those we serve. At Empathia, we do important work driven by a more important mission: improving lives and helping people.

Visit empathia.com or call 866.332.9595 for more information.